



COMPANY PROFILE



BRIEF INTRODUCTION

Ratel Security Service L.L.C. is one of the locally-focused companies specialized in the field of VIP Security Fleet, Close Protection, General Guards Services, Event Guards Services, Risk Management & Consultancy, Safety & Security Trainings in the Emirate of Dubai. In this industry, Ratel Security Service has a good reputation acquired through its distinguished work since it was established in 2015.

We are aware that societies cannot develop if the people feel insecure and surrounded by threats. So, it was necessary for them to look for someone who can ensure minimal potential risks.

We started where others finished. We have a future vision that aims at providing advanced security trainings, risk mitigations and guarding services in line with the changes and developments in all fields and through our persistent urge to be participate in the success of our clients, by providing distinguished security services that meet all their security needs and requirements.

We provide various kinds of security solutions, and provide our clients with integrated security services under a very precise management that works hard to safeguard the assets and properties from any damages that may occur to.

SECURITY STAFFS



Our security staffs are the main source of our power. From this perspective, Ratel Security Service has laid down principles and rules by which each of its security staff are carefully selected and professionally trained.

As to the language, the company is keen on having most of its security staff fluent in both the Arabic and English languages.

As to nationality, the company has guards from different Arab, African and Asian nationalities (Tunisia, Morocco, Sudan, Ethiopia, Kenya, Philippines, Pakistani) and other different nationalities are considered.

The company is also keen on having its guards with the appreciate appearance and suitable build as to the weight and height according to the required characteristics of security guards, in order to provide its clients with the best services.

We work hard on providing the guards with good and advanced training (theoretical & practical). Also mandatory and regulatory trainings provided by SIRA . Most of our staff are locally and internationally certified including management staff.

We have guards trained in how to use guarding technologies, such as surveillance and the use of computers connected to the surveillance camera network and alarm and fire devices. The guards are trained in how to deal with emergency, act promptly, and take necessary measures in such cases.

All the guards working for the company have a high level of competence and professionalism through the company's continuous efforts to provide all the services needed to the guards, such as suitable accommodation, modern means of transportation to take the guards from and to their work sites in full comfort to create a suitable work environment for the guards so that they may perform their assigned duties in the best manner. In addition, Ratel Security Service provides all the needed Patrolling vehicles to enhance the service quality and to ensure that premises is covered and secured.

OUR VISION



To be the leading and most professional security comply that provides exceptional quality based on security services and values to our client across UAE.

OUR MISSION



Our mission is to remain undistracted in pursuance of our vision. By being consistent and evolving new ways of remaining the most sought for in the provision of security solution to constantly satisfy the needs of our clients.

VALUE STATEMENT



As a company, and as individuals, we value integrity, honesty, openness, professionalism, self-improvement, and mutual respect.

For our customers, we will continue to provide the qualitative service.

For our employees, we will continue to offer a continuous training program that would make them remain on top of their job.

We hold ourselves accountable to our customers and employees by honouring our commitments, providing results, and striving for the highest level of standard.